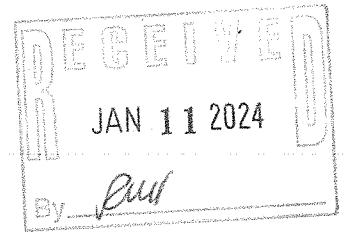


Cable Television Advisory Council

Thursday, Jan 11 2024



Present: Stephen Simonin, Chairman, Litchfield; Frank Baba, Torrington; David Rosaler, Goshen; John Angevine, Warren; Gary Lafferty, Watertown

Absent: Esme Lombard, *Optimum/ALTICE*

Mr. Simonin called the meeting to order at 6:25 p.m.

No Public present

Mr. Simonin updated the details on the fiber installation at his home as an example of what to expect. The good things that came with fiber are that it works when power is out if you have your own generator to run the modem and router. The price was less as well. I saved about 30% with all services kept except for Stars and showtime. Mr. Simonin explained that he had purchased 3 AppleTV (Apple 2021 TV HD (32GB, 2nd Generation) units for \$80 each with 32G memory. Loaded the Optimum app on it and it gives excellent video and audio quality. It also eliminates fees for the streaming box. He has the Altice black streaming box with 12G memory and sees up to 5 second audio delays and black screen drop out of 2 seconds relatedly daily. This occurs the most within one hour of startup. The first year the \$21 fee for the streaming box is refunded. Also covered the issues with TR-069 spying on us in our homes.

Frank Baba from Torrington gave a brief update that he sees no fiber installation activity in Torrington

John Angevine has had calls lasting over an hour with people in his town where they had no services for over a week and no help from Altice. John will also address an email from the Warren Town Clerk requesting to be removed from email list. This is a direct violation of state requirements for posting meetings.

David Rosaler asked how Mr. Simonin got the better price. You must call the salesperson directly, do not use the web application. Insist on the better price and that you will switch to Frontier. It took several back and forth offers to reduce the cost by about 30%. Next year it is sure to go up.

Gary Lafferty Watertown asked about getting the school contacts list for scholarships for this year. We will have to follow up with the schools and Lucile if she still has the list. There is also new pricing from Altice that will be sent out as soon as we get a copy.

Mr. Simonin offered to set up a special meeting if anyone needs it, just ask.

Meeting adjourned at 7:15 p.m.