

Litchfield Cable TV Advisory Council

Agenda

6:30 PM Thursday March 12 2026

Via Zoom

**6:30 P.M.**

1. Call to Order
2. Approval of Agenda
3. PUBLIC PARTICIPATION
4. Correspondence including e-mails
5. Secretary's report:
6. Treasurers Report:
7. Town Representative's Reports:
8. Update from Chairman Simonin

Updates from Altice on:

Service issues, Lack of available people to speak to when calling for help! Wait times to speak to a person are longer than ½ hour. Rising costs of service, Loss of Sports channels. How can our service plans change with no notification, as has occurred.

Where is the present call center located?

Privacy on Altice internet service?

What is this need to track our emails with cookies?

9. Optimum Management Report:
  - a. Update on pricing and services
10. New Business:
11. Adjournment

Stephen Simonin is inviting you to a scheduled Zoom meeting.

**Topic: Stephen Simonin's Zoom Meeting**

**Time: Mar 8, 2026 11:00 PM Eastern Time (US and Canada)**

**Join Zoom Meeting**

**<https://us04web.zoom.us/j/71445449027?pwd=x3CaLmx9Eb73h6OfdNkWuxbllgr9OF.1>**

**Meeting ID: 714 4544 9027**

**Passcode: 3PSMb8**