

## CABLE TELEVISION ADVISORY COUNCIL

Thursday June 28, 2018

### **ATTENTION! New Facebook page for Cable Television Advisory Council - *LitchfieldCTAC***

The regular meeting of the Cable Television Advisory Council of Litchfield was held on Thursday, June 28, 2018, at 6:30 p.m. at the Oliver Wolcott Library, South St., Litchfield, CT. A quorum was present: Vice Chairman Gary Bernier, Gary Lafferty, , Watertown; Lucille Paige, Torrington; David Rosaler, Goshen, Andy MacDavid, Cornwall. Absent: Denise Russ, Watertown, Thomas Lambert, Watertown, Jeff Dunn, Thomaston, John Angevine, Warren, Chairman Stephen Simonin, Litchfield. Also present: Laura Jordan, Cablevision/Altice. Representing the public: None

The meeting was called to order by Vice Chairman, Gary Bernier at 6:35 p.m.

**In a motion** made by David Rosaler, seconded by Andrew MacDavid, it was **voted** to approve the agenda as submitted. Voted unanimous.

**In a motion** made by David Rosaler, seconded by Gary Bernier, it was **voted** to approved the minutes of the March 8, 2018 minutes as presented. Voted unanimous.

The current balance in the checking account is \$ 10,378.74. A written report was distributed to the members present. **In a motion** made by Lucille Pagie, seconded by David Rosaler, the report of the Treasurer was approved as submitted. **Voted** unanimous.

Secretary Paige read aloud the name of the students who received the 2018 Diane Knox Scholarships:

Ellenette Barrows – Litchfield  
Joshua Gallo – Thomaston  
Abigail Hanlon – Oliver Wolcott Technical School  
Emily Alfieri – Torrington  
Jonathan Senior – Watertown  
Waled Radwan – WAMOGO  
Charles MacDavid – Cornwall

Two *Thank You* notes from two recipients, Charles MacDavid and Ellenette Barrows were received and read aloud.

CABLE TV. ADVISORY COUNCIL

June 28, 20

Page 2

Town Reports:

Goshen – David Rosaler reported on the weakness of the Altice’s internet service he experienced. It was very sluggish and repair crews were out accordingly.

Goshen/Torrington – Both David Rosaler and Lucille Paige reported on the poor notification of the large Altice Power failure experienced in Goshen, Torrington and neighboring towns. Mr. Roasler questioned if Altice can notify its customers of power outages in a timely fashion. Customers using Altice phones could not be reached, yet those with “land-lines” were open to receiving notifications. This power outage lasted several hours, not just a few minutes. Ms. Jordan will investigate customer notifications.

Altice Representative Report:

Ms. Jordan advised of the notification to all Altice customers of the rate increase that went into effect June 1, 2018. PURA was advised of the increase. Rate increases went from “basic package” on up the offerings. Ms. Jordan did advise that for those seniors SSD1, internet is offered at \$14.99/mo.

While Altice is losing more customers every quarter, they are increasing in gaining more internet customers.

Lucille Paige asked for an explanation of the “sur” charge on customers’ bills. It is a charge passed on to the customers for increased costs related to broadcast channels. This can be blamed on the broadcasters, not Altice. 100 megs of internet carries a “sur” charge for “streaming” services.

Ms. Jordan announced that Altice USA is now completely separate from Altice Europe. Altice USA is now listed only on the US stock market, no longer on the European stock market. The two are no longer legally connected.

**In a motion** made by David Rosaler, seconded by Gary Lafferty, the Council **voted** to adjourn the meeting at 7:05 p.m. Voted unanimously.

Respectfully submitted,

Lucille A. Paige, Secretary