

CABLE TV ADVISORY COUNCIL

SPECIAL MEETING

JANUARY 19, 2023

Zoom Meeting Only

Attendance; Stephen Simonin, Chairman; Lucille Paige, Torrington; Casey Cook, Cornwall;

Broadband Committee (Goshen, CT) Marc McCarthy, Gary Stango,
ALTICE/Optimum: Esme Lombard

1. Call to order: Chairman Stephen Simonon called the meeting to order at 6:27 pm.
2. Approve agenda: CTAC members approved the agenda submitted.
3. Correspondence: Lucille Paige requested \$2000.00 annual Stipend from ALTICE/Optimum. Esme Lombard acknowledge the request and asked it to be sent in writing. Lucille Paige requested that the Scholarship program from CTAC Advisory Council continue with the Cable towns as in previous years. The Scholarship program will continue this year.
4. Treasurer's Report: Current balance: \$5,946.00
5. Town Representative's Report: Call from a Watertown resident – Service order regarding Fiber installation– co-ax cable was cut so the installation was delayed until new coax was run. The web page order listed the order as for Fiber but a coax system was installed.
6. A discussion took place with Ms. Lombard and Marc McCarthy (Broadband). Costs were discussed for connecting to homes. The issue was the extra cost that can be added for very long driveways. These will be considered when extra costs are needed for an installation.
7. Update from Chairman Simonin:
The Fiber installation is stated as using an AppleTV IP connected box to drive the Cabelvison TV lineup to the TV. This required making an Apple account separate from Altice, loading the Optimum TV App and connecting to the TV. The box was not able to be authorized for use when opened on the TV due to Optimum failing to load the KEYS to operate. The AppleTV box was not able to be seen directly at the headend to verify correct software inside. It was connected on customer owned router and firewall. ALTICE/Optimum needs to "see" the box to use their router. Using their router, however enables ALTICE/Optimum to see/view everything in the customers' home. This is the same as using a public WiFi system with no security!

ALTICE/Optimum, can supply internet service by coax if fiber is not available but they advertise only FIBER when signing up for new service.
If you open their web service and order fiber, it will accept your order and not inform you that you are getting coax. The prices shown on the offer page are deceiving. When you complete the order a data sheet at the end will also have over one hundred dollars in discounts but not shown at the total showing the real prices. Deceptive pricing.
8. Optimum Management Report: Real fiber connection installation in Litchfield area is expected to start in April.
9. New Business: equipment used and connected on fiber to the home: covered in main discussions.
10. Adjournment: 7:35 p.m. the meeting adjourned.