# Transportation Resource Guide for Northwestern CT







Connecticut Community Foundation

A joint collaboration of the Western CT Area Agency on Aging, the Connecticut Community Foundation and KNOW HOW TO GO Northwest CT, The Kennedy Center, Inc. **Revision 9.18.2019** 

The Western CT Area Agency (WCAAA): Develops, manages and provides comprehensive services through person centered planning for seniors, caregivers and individuals with disabilities in order to maintain their independence and quality of life. Some services may be funded through Older Americans Act, State of CT, private or local funds in the form of grants or contracts. Some services are arranged directly by the WCAAA through contracts on behalf of seniors who have agreed to specific service needs. Most notable is the WCAAA's CHOICES Program whose trained and certified staff and volunteers provide assistance to western area residents in Medicare, Medicaid and other benefits' issues. The WCAAA is also a designated "Access Agency" to operate the CT Home Care Program for Elders in the City of Waterbury and Acquired Brain Injury (ABI) Program in the larger Central Naugatuck Valley area.

The Connecticut Community Foundation: Established in 1923, Connecticut Community Foundation was created by and for the people of Greater Waterbury and the Litchfield Hills. While serving this 21-town region, the Foundation provides leadership in addressing the community's critical issues, strengthens local nonprofit organizations through grants and technical assistance programs, and works to steward charitable and scholarship funds. The foundation's Pathways for Older Adults initiative focuses on keeping people healthy, engaged and informed as they age. We believe that raising awareness of transportation resources and collaborating to address transportation gaps are keys to helping the residents of all of our communities to live and age well.

**The Kennedy Center:** The Kennedy Center is a private, community-based rehabilitation organization, who actively responds to needs of persons with disabilities by offering innovative, comprehensive community services to persons with disabilities and special needs, from birth to senior years in the state of Connecticut. The organization promotes the empowerment of consumers with diverse abilities, disabilities, and experiences toward optimal participation and inclusion in the communities.

**Travel Training:** The Kennedy Center's Travel Training is a nationally acclaimed program that teaches individuals with disabilities and seniors how to properly and safely use the local bus and rail system on a one-to-one basis throughout the state of Connecticut. Since 1991, The Kennedy Center has successfully travel trained more than 4,000 people with disabilities, aged 16-95, to use local buses and trains to access the community. This service is free of charge, as the program is grant funded by The Connecticut Department of Transportation.

**Mobility Management Program:** A Kennedy Center project, funded through the Connecticut Department of Transportation and New Freedom's 5310 grant, which aims to coordinate all transportation options for people with disabilities, seniors and veterans throughout Connecticut. The program also identifies gaps in service, designs effective solutions to transportation challenges by collaborating and advocating with the transportations districts, funding sources and other transportation vendors, and serves as a form of advocacy by helping implement new services where they are most needed.

# **Types of Transportation Services**

**Fixed Route Transit:** A standard bus service operating on a fixed route and schedule, often referred to as the "City Bus". Pay your fare and you ride. Exact change is often needed. Reduced fares are often available for seniors or persons with a disability. All CT buses are accessible for people with disabilities. Fixed route transit in Northwest CT includes: Northeast Transportation Company, Greater Waterbury Transit District, Northwest CT Transit District, HARTransit, Valley Transit District and CT Transit.

ADA Paratransit: A bus service for people with disabilities, of any age. Paratransit increases regular routes options with shorter busses. The Americans with Disabilities Act (ADA) requires transit agencies to provide paratransit services to people with disabilities who are PREVENTED from using fixed route bus or rail service. Paratransit service typically runs within 3/4 of a mile of a fixed bus route or rail station, during the same hours and days, for no more than twice the regular fixed route fare. Paratransit rides are provided to all eligible riders if requested any time the previous day, within an hour of the requested time. Personal care attendants for riders with disabilities ride for free when announced at time of scheduling. COMPANIONS do not ride free. Please be sure to watch your terminology when scheduling. It makes a difference. To apply go to <a href="https://ctada.com/ctada form.asp">https://ctada.com/ctada form.asp</a>, call your local transit district, or The Kennedy Center at (203) 365-8522.

**Dial-a-Ride Service:** Offered to seniors, usually age 60+, and to people with disabilities. Once qualified and registered for the program, a reservation may be made by calling the dispatcher in advance. A vehicle is sent to his or her home and rider is driven to their destination and returned home at a set time. Some services limit destinations to medical and dental offices, others may give rides to Senior Centers or shopping centers or other destinations within the service area. There may or may not be a charge, depending on the provider. To use the service you must register with your local provider and prove age or disability.

**Medical Transportation Programs:** Variations on the Dial-a-Ride theme. They typically offer non-emergency transportation, for a patient and a caregiver or family member who accompanies the patient.

Home Care and Chore Services Providers: Some agencies will provide companion assisted transportation for their clients. Please contact your local provider for information on availability and payment assistance.

# **Long Distance Train & Bus Options**

<u>Peter Pan Bonanza Bus Lines</u>, serves the I-84 corridor, 1-800-343-9999.

<u>Metro North Railroad</u>, serves New York City, www.mta.info, 1-212-532-4900 or 1-800-638-7646.

<u>Amtrak</u>, stops in New Haven. Boston, New York and Washington, DC, www.amtrak.com, 1-800-872-7245.

# **Other Sources of Information**

www.ctrides.com: Provides information and resources for Connecticut commuters. www.infoline.org or Info line (211), lists transportation services by town, type of transportation, telephone numbers and general information.

**The Kennedy Center, Inc.:** Offers one-on-one Travel Training for individuals with disabilities, seniors and veterans. A trainer will teach these individuals how to properly and safely use the local bus and rail system on a one-to-one basis throughout the state of Connecticut. This is a free service that is available throughout CT. Call 203-365-8522, x2950.

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# **BARKHAMSTED**

# Rural Transit Dial-a-Ride

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday, Tuesday and Wednesday 9:00 am to 3:00 pm

# Fares:

Adults 18+ \$1.25 Students \$.90 Disabled \$.65 Aged 60+ suggested donation \$1.25. Children up to 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Torrington only

# Trip Types

On-emergency medical and personal

# **Service Provider:**

Northwest CT Transit District

#### Website:

www.nwcttransit.com

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# **Days & Hours of Service:**

Monday - Thursday 9:00 am to 3:00 pm

# Fares:

Round trip charge \$12.50.

Persons with disabilities or people with Medicare or special state issued cards ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

The Greater Waterbury area, Hartford Hospital, the Newington Veteran's Hospital, St. Raphael's Hospital, West Farms Mall, Yale-New Haven Hospital and UCONN Hospital. (These are examples only. Not a complete list.)

# **Trip Types:**

Medical and personal

# **Service Provider:**

Northwestern CT Transit District

#### Website:

# **BEACON FALLS**

# **Beacon Falls Mini-Bus**

# Phone:

203-729-5997

# Days & Hours of Service:

Monday - Friday 9:00 am to 4:00 pm; sometimes later to accommodate requests; follows Region 16 School District schedule.

# Fares:

Free, \$1 donation suggested.

# Who Can Ride?

Aged 60+ and people with disabilities.

# Reservations:

24 hours in advance; schedule between 9am and noon.

Door to door service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Beacon Falls, Naugatuck, Thomaston, Waterbury, Watertown.

# **Trip Types:**

Non-emergency medical, personal and senior center

# Service Provider:

Town of Beacon Falls Mini Bus Senior Center

# Website:

www.beaconfallsct.org

# **BETHEL**

# **ADA Paratransit**

# Phone:

203-744-4070

#### Days & Hours of Service:

Monday - Friday 7:00 am to 10:30 pm; Saturday 8:15 am to 10:30 pm; Sunday 9:00 am to 7:00 pm.

#### Fares:

ADA Paratransit Trips \$3.00.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

ADA Certified, Any age where a disability PREVENTS use of a public bus service. Certification received by application and inperson interview.

# **Reservations:**

Call Monday – Friday 7:00 am to 4:30 pm Trips can be scheduled for the current week any day in the following two calendar weeks. Same day trips are available. Trips can be requested on weekends or holidays.

Door to door service on request.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Bethel, Brookfield, Danbury and New Milford

# Trip Types:

Must have origins and destinations that are within the ADA service area, typically 3/4 of a mile of the Fixed route Bus system and occur with the same hours of operation.

# **Service Provider:**

**HARTransit** 

# Website:

www.hartransit.com

# SweetHART Dial-a-Ride

# Phone:

203-744-4070

#### Davs & Hours of Service:

Monday - Friday 6:05 am to 10:30 pm Saturday 8:15 am to 10:30 pm Sunday 9:00 am to 7:00 pm

#### Fares:

One way cash \$1.75; Students \$1.40; Seniors \$0.85.

Ten rides \$15.75; \$12.60; \$7.65. 30 Day \$63.00; \$50.00; \$30.50.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

# Who Can Ride?

ADA Certified, where the disability PREVENTS use of public bus service. Certification is by application and in-person interview. Age 65+ also must fill out an application and provide driver's license, passport/green card, birth certificate or gov't issued ID. Applications on website.

# **Reservations:**

Medical appointments may be scheduled up to 2 weeks in advance and all other trips up to one week in advance. Same day trips may be made up to 2x/month at extra cost, call 203-744-4070 x3.

Door to door service.

# Wheelchair Access?

Yes. Scooter users are asked to transfer to a seat after boarding.

# Where Can Riders Travel?

Bethel, Brookfield, Danbury and Newtown

#### Trip Types:

Non-emergency medical and personal

# Service Provider:

HARTransit

# Website:

www.hartransit.com

# Bethel Senior Van

Phone:

203-792-3048

Days & Hours of Service:

Monday – Thursday 9:00 am to 4:00 pm Curb to curb service. Friday 9:00 am to 12:00 pm

Cancellations & Delays:

Follow Town of Bethel Board of Ed

Fares:

\$2.00 Round Trip Suggested Donation. Who Can Ride?

Age 50+ and people with disabilities.

**Reservations:** 

24 to 48 hour advance notice.

Wheelchair Access?

Yes. Scooter users are asked to transfer to a seat after boarding.

Where Can Riders Travel?

Bethel, Brookfield and Danbury

**Trip Types:** 

Non-Emergency medical, personal and shopping

**Service Provider:** 

Town of Bethel

Website:

https://www.bethel-

ct.gov/content/117/425/default.aspx

# **BETHLEHEM**

# Bethlehem Senior Van

Phone:

203-266-6699 x303

Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm (Tues., Thurs. and every 3<sup>rd</sup> Friday-medical appointments ONLY).

Cancellations according to town school schedule.

Fares:

\$1 roundtrip donation requested, but not required.

Who Can Ride?

Aged 60+ and people with disabilities.

Reservations:

Medical rides have priority.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Bantam, Bethlehem, Danbury, Litchfield, Milford, Southbury, Torrington, Waterbury, Watertown, Woodbury

**Trip Types:** 

Medical\* and personal (Tues., Thurs. and every 3<sup>rd</sup> Friday-medical appointments ONLY).

**Service Provider:** 

Town of Bethlehem

Website:

www.ci.bethlehem.ct.us

# **BRIDGEWATER**

Bridgewater Senior Van

Phone:

860-350-3042

Days & Hours of Service:

Monday - Friday 8:00 am to 5:00 pm

Fares:

Free

Who Can Ride?

Aged 60+ and people with disabilities.

**Reservations:** 

2 weeks in advance.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?
Bridgewater, Brookfield and Danbury

**Trip Types:** 

Non-emergency medical and personal

**Service Provider:** 

Town of Bridgewater Senior Center

Website:

www.bridgewatertownhall.org

# **BROOKFIELD**

# SweetHART Dial-a-Ride

# Phone:

203-744-4070

#### Days & Hours of Service:

Monday - Friday 7:45 am to 3:50 pm

#### Fares:

One way cash \$1.00 Ten rides \$9 Same day one way trips \$4 Transfer tickets available. Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

Aged 65+ must fill out an application and provide driver's license, passport/green card, birth certificate or gov't issued ID. Riders of any age permitted upon application as well.

# **Reservations:**

Medical appointments may be scheduled up to 2 weeks in advance and all other trips up to one week in advance. Same day trips may be made up to 2x/month at extra cost, call 203-744-4070 x3.

Door to door service on request.

# Wheelchair Access?

Yes. Scooter users are asked to transfer to a seat after boarding.

#### Where Can Riders Travel?

Bethel, Brookfield, Danbury and New Milford

#### Trip Types:

Non-emergency medical and personal

# Service Provider:

HARTransit

#### Website:

www.hartransit.com

# **ADA Paratransit**

#### Phone:

203-744-4070, X1

# Days & Hours of Service:

Monday - Friday 7:00 am to 10:30 pm Saturday 8:15 am-10:30 pm Sunday 9:00 am to 7:00 pm

#### Fares:

ADA Paratransit Trips \$3.00 Same day one way trips \$4.00 Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

ADA Certified, where the disability PREVENTS use of public bus service. Certification is by application and in-person interview. Aged 65+ also must fill out an application and provide driver's license, passport/green card, birth certificate or gov't issued ID. Applications on website.

#### **Reservations:**

Call Monday - Friday 7:00 am to 4:30 pm. Trips can be scheduled for the current week any day in the following two calendar weeks. Same day trips are available. Trips can be requested on weekends or holidays.

Door to door service on request.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Bethel, Brookfield4 Danbury and New Milford

# **Trip Types:**

Must have origins and destinations that are within the ADA service area, typically 3/4 of a mile of the Fixed Route Bus system and occur with the same hours of operation.

# **Service Provider:**

**HARTransit** 

# Website:

www.hartransit.com

# Friends in Service Here (FISH) of Brookfield

Phone:

203-616-9678

Days & Hours of Service:

Monday- Friday 9:00 am to 2:00 pm

Fares:

Free, donation if rider wishes.

Who Can Ride?

Ambulatory individuals with a disability and seniors.

**Reservations:** 

At least 3 days but no more than 7 days before the appointment.

Wheelchair Access?

No

Where Can Riders Travel?

Bethel, Brookfield, Danbury, New Milford and Newtown

**Trip Types:** 

Non-emergency medical

Service Provider:

FISH of Brookfield

Website:

None

# **BURLINGTON**

# **Burlington Dial-a-Ride**

# Phone:

(860) 673-6789, ext. 226

# Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm

# Fares:

FREE. Donations accepted.

# Who Can Ride?

Aged 60+ and people with disabilities. Must complete a client information sheet ahead of time.

#### **Reservations:**

Monday through Thursday between 8:00 am and 4:00 pm; Fridays between 8:00 am and 12:30 pm. At least 48 hours advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes, clients on a scooter and those in a wheelchair that cannot be transported safely, will be asked to transfer to a seat.

# Where Can Riders Travel?

Burlington and surrounding towns, call for details for availability for longer distance trips. May be available on a more limited basis.

# **Trip Types:**

Non-emergency medical, personal and shopping (call or visit website for shopping schedule)

# **Service Provider:**

Town of Burlington

# Website:

https://www.burlingtonct.us/parksrecreation/pages/dial-ride

# **CANAAN**

# Rural Transit Dial-a-Ride

# Phone:

866-906-7433 OR 860-489-2535

# Days & Hours of Service:

Canaan - Tuesday & Thursday, local 9:00 am - 3:00 pm Torrington Friday

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25 Children up to age 5 FREE.

Personal Care Attendants (NOT COMPAIONS) ride free with a passenger with a disability.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Canaan - Tuesday & Thursday Torrington – Friday (9:30 am - 3:00 pm)

# Trip Types:

Non-emergency medical and personal.

# Service Provider:

Northwestern CT Transit District

# Website:

www.nwcttransit.com

# Geer Village Dial-a-Ride Who Can Ride? People with disabilities aged 18+, and

# Phone:

860-824-7067

# Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm

# Fares:

Free of charge, donation if rider wishes.

seniors aged 60+..

# Reservations:

Call for details 24 hours in advance booking.

Door to door service.

# Wheelchair Access?

Yes

# Where Can Riders Travel

Canaan (Falls Village), Cornwall, North Canaan, Salisbury and Sharon

# Trip Types:

Non-emergency medical and personal

# Service Provider:

Geer Village Dial-a-Ride

#### Website:

https://www.geercares.org/communityservices/dial-a-ride/

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday, 9:00 am to 3:00 pm

# Fares:

Round trip charge \$12.50

People with disabilities, persons with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

The Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall and UCONN Hospital. (These are examples only. Not a complete list.)

# **Trip Types:**

Non-emergency medical and personal

# **Service Provider:**

Northwestern CT Transit District

# Website:

# **CHESHIRE**

# Town of Cheshire Senior Transportation Service

#### Phone:

203-272-0047

# Days & Hours of Service:

Monday - Friday 8:30 am to 4:00 pm

#### Fares:

\$1.00 roundtrip or .50 cents each time you board the bus.

\$5 out of town, roundtrip.

# Who Can Ride?

Aged 55+ and people aged 21+ with disabilities.

#### **Reservations:**

24 hours in advance.

Door to door service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Cheshire, Hamden, Meriden, New Haven, North Haven, Southington, Wallingford OUT OF TOWN TRIPS ARE FOR NON-EMERGENCY MEDICAL APPOINTMENTS ONLY

# **Trip Types:**

Non-emergency medical and personal

# **Service Provider:**

Town of Cheshire Senior and Transportation Services Department

# Website:

www.cheshirect.org

# Be Well Bus

# Phone:

203-573-7711

# Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm

#### Fares:

Free, rider can bring an assistant along for the ride without charge.

# Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

# Reservations:

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to transfer.

#### Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Waterbury and Middlebury

#### Trip Types:

Service to and from non-emergency medical appointments at Waterbury Hospital or participating medical offices.

# **Service Provider:**

Waterbury Hospital

# Website:

www.waterburyhospital.org

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act)

# Phone:

203-756-5550

# Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 am Sunday 9:00 am to 5:15 pm

# Fares:

\$7.00 round trip.

# Who Can Ride?

ADA Certified, disability prevents use of public bus service, certification by application and in-person interview.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. In addition, trips to Southbury and Gaylord Hospital are available on a more limited schedule Monday – Friday.

# Trip Types:

All trip types.

# Service Provider:

North East Transportation

# Website:

www.northeastbus.com

# **Greater Waterbury** Transit District Dial-a-Ride

Phone:

203-756-5550

Days & Hours of Service

Fridays 9:00 am to 3:45 pm

Free if ride available or can pay \$3.50 fare Wheelchair Access? for the ADA Paratransit (if qualified).

Who Can Ride?

Aged 60+ and people with disabilities. Any Cheshire resident rides free on Fridays; fills quickly.

Reservations:

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

Yes

# Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott

# Trip Types:

Non-emergency medical and personal

# Service Provider:

North East Transportation

# Website:

www.northeastbus.com

# **COLEBROOK**

# Rural Transit Dial-a-Ride

# Phone:

860-738-9521

# Days & Hours of Service:

Monday - Friday 9:00 am to 3:00 pm

#### Fares:

Adults aged 18+ \$1.25 Students \$.90 People with disabilities \$.65. Aged 60+ suggested donation \$1.25 Children up to age 5 FREE. Personal Care Attendants (NOT COMPANION) ride free with a passenger with a disability.

#### Who Can Ride?

People of all ages, anyone under 12 must be Canaan, Torrington, Winsted accompanied by an adult.

# Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel:

# Trip Types:

Non-emergency medical, personal and senior center

# Service Provider:

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

# Fares:

Round trip charge \$12.50.

People with disabilities, with a Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

# Who Can Ride?

People of all ages, anyone under 12 must be The Greater Waterbury area, Hartford accompanied by an adult.

# Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

# Where Can Riders Travel?

Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall and UCONN Hospital (These are examples only. Not a complete list.)

#### Trip Types:

Non-emergency medical, personal and social

# Service Provider:

Northwestern CT Transit District

#### Website:

# **CORNWALL**

# Town of Goshen-**Cornwall Senior Bus**

# Phone:

860-294-7878

# Days & Hours of Service:

Monday - Friday 9:00 am to 4:00 pm\* (\*Call for specific days and times.)

# Fares:

FREE.

Personal Care Attendants (NOT COMPANIONS) may also ride with a passenger with a disability. Must reserve a

# Who Can Ride?

People aged 60+ and people with disabilities.

# Reservations:

First come, first serve basis with 24 hour advance notice. Call between 9:00 am and 4:00 pm, Monday through Thursday and from 9:00 am until 12:00 noon on Friday.

Curb to curb service.

# Wheelchair Access?

Yes

#### Where Can Riders Travel:

Cornwall, Goshen and Torrington Call for out of town medical appointments.

# **Trip Types:**

Non-emergency medical and personal\* (\*Call for specific days and times.)

# Service Provider:

Town of Goshen

# Website:

www.goshenct.gov

# Geer Village Dial-a-Ride

#### Phone:

860-824-7067

# Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm

#### Fares:

Free of charge, donation if rider wishes.

Who Can Ride?
People with disabilities aged 18+ and all seniors aged 60+.

# Reservations:

Call for details, no less than 24 hours in advance booking.

Door to door service.

# Wheelchair Access?

# Where Can Riders Travel?

Canaan (Falls Village), Cornwall, North Canaan, Salisbury and Sharon

# Trip Types:

Non-emergency medical and personal.

# Service Provider:

Geer Village Dial-a-Ride

# Website:

www.geervillage.org

# Friends in Service Here (FISH) of Cornwall

# Phone:

860-364-1003 860-672-4817

# Days & Hours of Service:

Whenever people need assistance, providing volunteer drivers are available.

# Fares:

Free of charge, donations welcome.

# Who Can Ride?

Cornwall residents with medical needs.

# Reservations:

24 hours in advance.

# Wheelchair Access?

No

# Where Can Riders Travel:

20 mile radius from Cornwall.

# Trip Types:

Non-emergency medical

# Service Provider:

FISH

# Website:

None

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday, 9:00 am to 3:00 pm

# Fares:

Round trip charge \$12.50.

People with a disability, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

Will travel out of town such as Newington Veteran's Hospital,

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Will travel out of town such as Newington Veteran's Hospital, Hartford Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, UCONN, Greater Waterbury area and the West Farms Mall. (These are examples only. Not a complete list.)

# **Trip Types:**

Non-emergency medical and personal.

# Service Provider:

Northwestern CT Transit District

# Website:

# **DANBURY**

# Department of Elderly Services Bus

# Phone:

203-797-4686

# Days & Hours of Service:

Monday-Friday 8:00 am to 4:30 pm

#### Fares:

One way \$1

# Who Can Ride?

Aged 60+ who are registered with the senior center.

Door to door service.

# Reservations:

Riders should call one week in advance.

# Wheelchair Access:

No

# Where Can Riders Travel:

From home in Danbury to senior center and return.

# **Trip Types:**

Senior Center

# Service Provider:

Department of Elderly Services, City of Danbury

#### Website:

www.danburyseniors.org

# **ADA Paratransit**

# Phone:

203-744-4070

#### **Days & Hours of Service:**

Monday - Saturday, 7:00 am to 10:30 pm Saturday 8:15 am to 10:30 pm Sunday 9:00 am to 7:00 pm

# Fares:

ADA Paratransit Trips \$3.00. Same day: \$4.00.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

# Who Can Ride?

ADA Certified, where the disability PREVENTS use of public bus service. Certification is by application and in-person interview

#### **Reservations:**

Call 203-744-4070, Mon-Fri, 7:00 am to 4:30 pm. Trips can be scheduled for the current week any day in the following 2 calendar weeks. Same day trips are available. Trips can be requested on weekends or holidays.

Door to door service on request.

# Wheelchair Access?

Yes

#### Where Can Riders Travel?

Bethel, Brookfield, Danbury and New Milford

# Trip Types:

Must have origins and destinations that are within the ADA service area, typically 3/4 of a mile of the Fixed Route Bus system and occur with the same hours of operation.

# Service Provider:

HARTransit

# Website:

www.hartransit.com

# SweetHART Dial-a-Ride Who Can Ride?

# Phone:

203-744-4070

# Days & Hours of Service:

Monday - Friday 7:00 am to 6:00 pm

# Fares:

One way cash \$1.00 Ten rides \$9.00 Same day one way trips \$4.00 Transfer tickets available. Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

ADA Certified, where the disability PREVENTS use of public bus service. Certification is by application and in-person interview. Age 65+ also must fill out an application and provide driver's license, passport/green card, birth certificate or gov't issued ID. Applications on Hart website.

# Reservations:

Medical appointments may be scheduled **Website:** up to 2 weeks in advance and all other trips up to one week in advance. Same day trips may be made up to 2x/month at extra cost, call 203-744-4070 x3.

Door to door service on request.

# Wheelchair Access?

Yes. Scooter users are asked to transfer to a seat after boarding.

# Where Can Riders Travel?

Bethel, Brookfield, Danbury, Newtown, New Fairfield (schedule permitting)

# **Trip Types:**

Non-emergency medical, Regular ridership and personal

# **Service Provider:**

**HART Transit** 

www.hartransit.com

# **GOSHEN**

# Town of Goshen-**Cornwall Senior Bus**

# Phone:

860-294-7878

# Days & Hours of Service:

Monday – Friday 9:00 am to 4:00 pm\* (Call for specific, scheduled days and times.)

# Fares:

FREE

Personal Care Attendants (NOT COMPANIONS) may also ride with a passenger with a disability. Must reserve a seat.

# Who Can Ride?

People aged 60+ and people with disabilities.

# Reservations:

First come, first serve basis with 24 hour advance notice. Call between 9:00 am and 4:00 pm Monday through Thursday and 9:00 am until 12:00 noon on Friday.

Curb to curb service.

# Wheelchair Access?

# Where Can Riders Travel?

Cornwall, Goshen and Torrington. Call for out of town medical appointments.

# Trip Types:

Non-emergency medical and personal\* (\*Call for specific, scheduled days and times.)

# **Service Provider:**

Town of Goshen

# Website:

www.goshenct.gov

# Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

Round trip charge \$12.50.

People with a disability, with Medicare or Yes special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

# Where Can Riders Travel?

To the Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall and UCONN Hospital. (These are examples only. Not a complete list.)

# **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

# Goshen Community Care and Hospice Volunteer Transportation

Phone:

860-491-4673

Days & Hours of Service:

Monday - Friday 8:00am to 5:00pm

Fares:

Free

Who Can Ride?

No age restrictions.

**Reservations:** 

1 week ahead or the day of.

Door to door service.

Wheelchair Access:

No

Where Can Riders Travel?

Goshen, Farmington, Hartford,

Waterbury

**Trip Types:** 

Non-emergency medical and personal

Service Provider:

Goshen Community Care and Hospice

Website:

www.goshencc-h.org

# **HARTLAND**

# **RITS Rural Independent** Transportation Service

# Phone:

860-567-0863

# Days & Hours of Service:

Monday through Friday, 9:00 am to 6:00 pm, depending on availability. Please call Door to Door service. for additional details. .

# Fares:

NHCOG-Northwest Hills Council of Governments funds the program. No fare is charged. Donations accepted.

# Who Can Ride?

People of all ages with a disability and seniors ages 65+.

# Reservations:

First come, first serve basis with at least 48 hour advance notice. It is recommended to call as soon as you schedule your medical appointment.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Within RITS Program covered area. Trip needs to begin or end in covered area as specified by NHCOG. Towns include: Barkhamsted, Burlington, Canaan, Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, North Canaan, Roxbury, Salisbury, Sharon, Torrington, Washington, Warren and Winchester.

# Trip Types:

Non-Emergency Medical Only

# Service Provider:

EdAdvance-primarily; though Geer Village and Northwest Transit District may coordinate to accommodate ride and trip.

# Website:

# **HARWINTON**

# Rural Transit Dial-a-Ride

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday, Tuesday, Wednesday, 9:00 am to 3:00 pm, shopping, banking and medical at appointments in Torrington, additional hours available. Tuesdays and Thursdays nutrition site.

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65. Aged 60+ suggested donation \$1.25. Children up to 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# Reservations:

First come, first serve basis with 24 hour advance notice, call 860-489-2535.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Harwinton, Torrington

#### Trip Types:

Non-emergency medical and personal

# **Service Provider:**

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday 9:00am to 3:00pm

# Fares:

Round trip charge \$12.50

People with disabilities, with Medicare or special state issued card ride for half fare.

Age 60+ ride free on a suggested donation basis.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice and call 860-489-2535.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

The Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall and UCONN Hospital. (These are examples only. Not a complete list.)

# **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Northwestern CT Transit District

# Website:

# **KENT**

# Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday & Wednesday 8:00 am - 10:00 am

Local & Nutrition Site 12:00 pm – 3:00 pm

(Call for more detailed scheduling.)

#### Fares

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25. Children up to age 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

# Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

New Milford, Kent

# Trip Types:

Non-emergency medical and personal

# **Service Provider:**

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

# Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

# Fares:

Round trip charge \$12.50

People with disabilities, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice and call 860-489-2535.

Curb to curb service.

# Wheelchair Access?

Yes

#### Where Can Riders Travel?

To the Greater Waterbury area, Hartford Hospital, the Newington VA, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall, and UCONN Hospital. (These are examples only. Not a complete list.)

# Trip Types:

Non-emergency medical and personal.

# Service Provider:

Northwestern CT Transit District

#### Website:

# Friends in Service Here (FISH) of Kent

Phone:

860-927-4627

Days & Hours of Service:

Monday – Friday, 9:00 am to 4:00 pm.

Fares:

Call for details.

Who Can Ride?

Kent residents with medical needs.

**Reservations:** 

Call for details.

Wheelchair Access?

No.

Where Can Riders Travel?

Call for details.

Trip Types:

Non-emergency medical and personal.

Service Provider:

FISH

Website:

None

# **LITCHFIELD**

# Medical Transportation Van

Phone:

860-489-2580

Days & Hours of Service:

Monday - Friday 8:00 am to 3:00 pm

Fares:

Suggested donation, round trip for therapy is \$4.

Who Can Ride?

Aged 60+ or older or people with disabilities.

Reservations:

Call as soon as possible.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Charlotte Hungerford Hospital, Harwinton, Litchfield, Torrington and the VA in Winsted

**Trip Types:** 

Non-emergency medical only

Service Provider:

City of Torrington

Website:

www.torringtonct.org

# Rural Transit Dial-a-Ride

Phone:

866-906-7433 or 860-489-2535

Days & Hours of Service:

\*Monday - Friday 9:00 am to 3:00 pm

Who Can Ride?

Aged 60+ and older or people with disabilities.

**Reservations:** 

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Litchfield and Torrington

**Trip Types:** 

Non-emergency medical and personal *DAY/TIME SPECIFIC\** 

**Service Provider:** 

Northwestern CT Transit District

Website:

www.nwcttransit.com

Very Specific days and hours for each Trip Type. Call or visit website for daily schedule and destinations.

# Fares:

Adults 18+ \$1.25 Students \$.90 cents People with disabilities \$.65 cents. Aged 60+ suggested donation \$1.25. Children up to age 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

# Fares:

Round trip charge \$12.50

People with disabilities, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

# Who Can Ride?

People of all ages. Anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

To the Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, the West Farms Mall and UCONN Hospital. (*These are examples only. Not a complete list.*)

# **Trip Types:**

Non-emergency medical and personal

# **Service Provider:**

Northwestern CT Transit District

# Website:

# **MIDDLEBURY**

# Middlebury Transportation Program

# Phone:

203-577-4166 x708

# **Days & Hours of Service:**

Monday - Friday 8:30 am to 2:30 pm

#### Fares:

Suggested donation In town: \$1.00; Out

of town: \$3.00.

# Who Can Ride?

Aged 60+ or people with disabilities.

# Reservations:

2 days in advance. Call between 9:00 am and 1:00 pm.

Curb to curb service.

# Wheelchair Access:

Yes

# Where Can Riders Travel?

Middlebury, Naugatuck, Southbury, Waterbury and Watertown

# **Trip Types:**

Non-emergency medical and personal

# **Service Provider:**

Town of Middlebury

# Website:

www.middlebury-ct.org

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act) and Non-ADA

#### Phone:

203-756-5550

# Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 am Sunday 9:00 am- 5:15 pm

# Fares:

\$7.00 round trip.

# Who Can Ride?

ADA Certified: disability prevents use of public bus service - certification by application and interview.

# **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

# Wheelchair Access?

r es

# Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. To Southbury and Gaylord Hospitals on a more limited schedule Monday - Friday

# **Trip Types:**

All trip types.

# **Service Provider:**

North East Transportation

#### Website:

www.gwtd.org

# Greater Waterbury Transit District Dial-a-Ride

#### Phone:

203-756-5550

# Days & Hours of Service

Thursdays 9:00 am to 3:45 pm

# Fares:

Free if ride available or can pay \$3.50 fare for the ADA Paratransit (if qualified).

# Who Can Ride?

Aged 60+ or people with disabilities.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott

# Trip Types:

Non-emergency medical and personal

# **Service Provider:**

North East Transportation

# Website:

www.northeastbus.com

# Be Well Bus

# Phone:

203-573-7711

# Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm

# Fares:

Free, rider can bring a Personal Care Assistant (NOT COMPANION) along for the ride without charge.

# Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors medical offices in Naugatuck, pay a fee so their patients can use this service.

#### **Reservations:**

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

# Wheelchair Access?

Yes.

# Where Can Riders Travel?

Waterbury Hospital and participating Middlebury Southbury, Waterbury and Watertown

# Trip Types:

Non-emergency medical appointments at Waterbury Hospital or participating offices in Naugatuck, Middlebury, Southbury, Waterbury and Watertown.

# Service Provider:

Waterbury Hospital

# Website:

www.waterburyhospital.org

# **MORRIS**

# Rural Transit Dial-a-Ride

# Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Thursdays 9:00 am to 3:00 pm

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25. Children up to age 5 FREE Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability

# Who Can Ride?

People of all ages, seniors aged 60+. Anyone under 12 must be accompanied by an adult.

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

#### Where Can Riders Travel?

Litchfield, Morris and Torrington

# Trip Types:

Non-emergency medical and personal

# **Service Provider:**

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

# Inter-Regional

# Phone:

866-906-7433 or 860-489-2535

# Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50

People with disabilities, with Medicare or special state issued card ride for half fare

Aged 60+ ride free on a suggested donation basis

# Who Can Ride?

People of all ages, anyone under 12 must be To the Greater Waterbury area, Hartford accompanied by an adult.

Hospital, the Newington VA Hospital,

# **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

# Wheelchair Access?

Yes

#### Where Can Riders Travel?

To the Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, Yale-New Haven Hospital, the West Farms Mall and UCONN Hospital

# Trip Types:

Non-emergency medical and personal

# **Service Provider:**

Northwestern CT Transit District

# Website:

www.nwcttransit.com

# **Morris Senior Center**

# Phone:

860-567-7437

# Days & Hours of Service:

Thursdays 9:00 am to 1:00 pm

#### Fares:

One way: Suggested donation \$1.25 People with disabilities \$.65.

Personal Care Attendants (NOT COMPANIONS) ride for free when with a passenger with a disability.

# Who Can Ride?

People aged 60+ and people with disabilities.

# **Reservations:**

By Wednesday.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Morris and Torrington

# **Trip Types:**

Non-emergency medical and personal

# Service Provider:

Morris Senior Center

# Website:

# **NAUGATUCK**

# HRDA Bus Service

# Phone:

203-723-8037

# Days & Hours of Service:

Monday - Friday 8:30 am to 4:00 pm

#### Fares:

Free on a suggested donation basis.

# Who Can Ride?

People aged 60+ and people with disabilities. Call for an application.

# Reservations:

Prefer as soon as possible but will accept 1 week in advance.

RESERVATIONS BETWEEN 8:45 am and 12:00 pm.

Curb to curb service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Naugatuck, parts of Middlebury, parts of Prospect, parts of Waterbury\*
(\*Call for details)

# **Trip Types:**

Non-emergency medical, personal and NAUGATUCK shopping trips

# Service Provider:

Human Resource Development Agency, Town of Naugatuck

# Website:

No website available

# Be Well Bus

# Phone:

203-573-7711

#### Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm

#### Fares:

Free, riders can bring a Personal Care Assistant (NOT COMPANION) along for the ride without charge.

# Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital and participating doctors 'offices. (The doctors pay a fee so their patients can use this service.)

# **Reservations:**

Prefer 2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service

#### Wheelchair Access?

Yes, but must be able to walk, no lift and no driver assistance.

#### Where Can Riders Travel?

Waterbury Hospital and participating medical offices in Middlebury and Waterbury

# **Trip Types:**

Non-emergency medical appointments at Waterbury Hospital or participating medical offices in Naugatuck, Middlebury, Southbury and Waterbury

# **Service Provider:**

Waterbury Hospital

# Website:

www.waterburyhospital.org

# Greater Waterbury Paratransit – ADA (Americans with Disabilities Act) and Non-ADA

# Phone:

203-756-5550

# Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 pm Sunday 9:00 am to 5:15 pm

#### Fares:

\$7.00 Round trip\* Subject to change when grant funds are used

# Who Can Ride?

ADA Certified: disability prevents use of public bus service - certification by application and interview.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

# Wheelchair Access?

Yes

# Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. Also to Southbury and Gaylord Hospitals on a more limited schedule Monday-Friday.

# Trip Types:

All trip types.

# Service Provider:

North East Transportation

#### Website:

www.northeastbus.com

# Greater Waterbury Transit District Dial-a-Ride

Phone:

203-756-5550

Days & Hours of Service:

Tuesdays 9:00 am to 3:45 pm

Fares:

Free if ride available. Or can pay \$3.50 fare for the ADA Paratransit (if qualified).

Who Can Ride?

People aged 60+ and people with disabilities.

Reservations:

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott

Trip Types:

Non-emergency medical and personal

**Service Provider:** 

North East Transportation

Website:

www.northeastbus.com

# **NEW FAIRFIELD**

# SweetHART Dial-a-Ride

# Phone:

203-744-4070

#### Days & Hours of Service:

Monday - Friday, 7:45 am to 4:05 pm Saturday 10:25 am to 3:30 pm

# Fares:

One way cash \$1.00 Ten rides \$9.00 Same day one way trips \$4.00 Transfer tickets available

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

Who Can Ride?
People aged 65+ also must fill out an application and provide driver's license, passport/green card, birth certificate or gov't issued ID. Applications on Hart website. Riders with a disability of any age permitted upon application.

# Reservations:

Medical appointments may be scheduled up to 2 weeks in advance. Other trips up to one week in advance. Same day trips may be made up to 2x/month at extra cost, call 203-744-4070 x3.

Door to door service.

# Wheelchair Access?

Yes. Scooter users are asked to transfer to a seat after boarding.

# Where Can Riders Travel?

Parts of Bethel, parts of Brookfield, Danbury, New Fairfield and Sherman

# Trip Types:

Non-emergency medical and personal

#### Service Provider:

HARTransit

# Website:

www.hartransit.com

## **NEW HARTFORD**

## Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Wednesday 9:00 am to 3:00 pm

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25 Children up to age 5 FREE.

Personal Care Attendants (NOT COMPANION) ride free with a passenger with a disability.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Barkhamsted, Harwinton, New Hartford and Torrington

#### Trip Types:

Non-emergency medical, personal and social

#### Service Provider:

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

## Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50

People with disabilities or with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

To the Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall and UCONN Hospital. (These are examples only. Not a complete list.)

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

Northwestern CT Transit District

#### Website:

## **NEW MILFORD**

## New Milford Senior Center Transportation

#### Phone:

860-355-6075

#### Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm (some flexibility available).

#### Fares:

\$1 suggested donation, if rider wishes.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability. 18 + years of age.

#### Who Can Ride?

Aged 60+ or ADA Certified by HARTransit.

#### **Reservations:**

Require 3 days in advance, can take last minute if there is availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to transfer.

#### Where Can Riders Travel?

New Milford

#### **Trip Types:**

Non-emergency medical, personal and senior center

#### Service Provider:

Town of New Milford

#### Website:

www.newmilford.org

## WHEELS of Greater New Milford

#### Phone:

860-354-6012

#### Days & Hours of Service:

Monday - Thursday 8:00 am to 4:00 pm

#### Fares:

Donations requested.

#### Who Can Ride?

Aged 60+ or ADA Certified.

#### **Reservations:**

At least 1 week advance notice/2 weeks if requesting an out of town ride..

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Danbury, New Haven, New Milford, New Preston, Roxbury, Sherman and Washington Depot and Washington

#### **Trip Types:**

Non-emergency medical only

#### Service Provider:

The Wheels Program of New Milford, Inc.

#### Website:

www.wheelsofnewmilford.org

## SweetHART ADA Paratransit

#### Phone:

203-744-4070

#### Days & Hours of Service:

Same days and hours of operation as the HARTransit City Bus system.

#### Fares:

ADA priority trips \$2.50 Same day trips \$3

#### Who Can Ride?

Aged 65+ and people with disabilities.

#### **Reservations:**

2 weeks in advance through same day (if available/extra charge).

Door to door service upon request.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Trips that qualify as ADA Paratransit must have origins and destinations that are within the ADA service area, typically 3/4 of a mile of the City Bus system. ADA Paratransit service is available in Bethel, Brookfield, Danbury and New Milford.

#### Trip Types:

A11

#### Service Provider:

HARTransit

#### Website:

www.hartransit.com

## **NEWTOWN**

#### SweetHART Dial-a-Ride

#### Phone:

203-744-4070

#### Days & Hours of Service:

Monday - Friday 7:00 am to 4:45 pm; Saturday 8:15 am to 4:15 pm

#### Fares:

One way cash \$1.00
Ten rides \$9.00
Same day one way trips \$4.00
Transfer tickets available.
Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

Aged 60+ must fill out an application and provide driver's license, passport/green card, birth certificate or gov't issued ID. Riders with disabilities of any age permitted upon application.

#### Reservations:

Medical appointments may be scheduled up to 2 weeks in advance. Other trips up to one week in advance. Same day trips may be made up to 2x/month at extra cost, call 203-744-4070 x3.

Door to door service.

#### Wheelchair Access?

Yes. Scooter users are asked to transfer to a seat after boarding.

#### Where Can Riders Travel?

Bethel, Brookfield, Danbury and Newtown.

#### Trip Types:

Non-emergency medical, regular ridership and personal

#### **Service Provider:**

**HARTransit** 

#### Website:

www.hartransit.com

# Friends in Service Here (FISH) of Newtown

#### Phone:

1-800-794-0034

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 4:00 pm

#### Fares:

Free, donation if rider wishes.

#### Who Can Ride?

Anyone who cannot drive regardless of age and do not have a relative, neighbor or other who can drive them to medical appointments and bring them home.

#### **Reservations:**

By 4pm the day before appointment.

#### Wheelchair Access?

No

#### Where Can Riders Travel?

Bethel, Brookfield, Danbury, Newtown and Southbury.

#### **Trip Types:**

Non-emergency medical

#### Service Provider:

FISH of Newtown

#### Website:

None

## **NORFOLK**

## Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50

People with a disability, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, St. Raphael's Hospital, Yale-New Haven Hospital, West Farms Mall and UCONN Hospital. (These are examples only. Not a complete list.)

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

## Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

#### **Days & Hours of Service:**

Tuesday & Wednesday 9:00 am to 3:00 pm

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25 Children up to age 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Canaan, Torrington, Winsted

#### **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

## NORTH CANAAN

## Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Canaan Tuesday & Thursday 9:00 am to 3:00 pm\* Torrington Friday

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25 Children up to age 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

North Canaan (Falls Village), Torrington

#### Trip Types:

Non-emergency medical and personal\* (Please call for specific scheduled days and times for each.)

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

#### Geer Dial-a-Ride

#### Phone:

860-824-7067

#### Days & Hours of Service:

Monday – Friday 8:00 am to 4:00 pm depending on passenger's need.

#### Fares:

Free, donations if rider wishes.

#### Who Can Ride?

Aged 18+.

#### Reservations:

Call for more details.

Door to door service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Canaan, Cornwall, North Canaan (Falls Village), Salisbury and Sharon

#### **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Geer Dial-a-Ride

#### Website:

www.geervillage.org

## **OXFORD**

# Oxford Senior Center Transportation

Phone:

203-881-5231 ext.101

Days & Hours of Service:

Monday - Thursday 9:00 am to 5:00 pm

Fares:

Free to riders.

Who Can Ride?

Aged 60+ and people with disabilities over age 21.

Reservations:

As soon as you receive appointment or at least 1 week in advance.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Ansonia, Beacon Falls, Derby, Middlebury, Naugatuck, Oxford, Seymour and Southbury

**Trip Types:** 

Non-emergency medical, personal and

**Service Provider:** 

Town of Oxford

Website:

www.oxford-ct.gov

Community Car Pool Service

Phone:

203-881-0406

Days & Hours of Service:

Monday - Friday 9:00 am to 4:00 pm or earlier depending on availability.

Fares:

Free

Who Can Ride?

Non-driving residents of Oxford of any age.

**Reservations:** 

As soon as you schedule appointment or at least 1 day before.

Curb to curb service.

Wheelchair Access?

No

Where Can Riders Travel?

Ansonia, Beacon Falls, Derby, Middlebury, Naugatuck, Oxford, Seymour and Southbury

Trip Types:

Non-emergency medical

Service Provider:

Town of Oxford

Website:

www.oxford-ct.gov

## **PROSPECT**

## **Prospect Mini Bus**

Phone:

203-758-5300

Days & Hours of Service:

Monday - Friday 9:00 am to 4:00 pm

Fares:

Free to riders.

Who Can Ride?

Age 55+ or people with disabilities.

**Reservations:** 

1 week in advance.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect and Waterbury

Trip Types:

Non-emergency medical and personal

**Service Provider:** 

Town of Prospect Senior Center

Website:

www.townofprospect.org

#### Be Well Bus

#### Phone:

203-573-7711

#### Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm

#### Fares:

Free, rider can bring a Personal Care Assistant along for the ride without charge.

#### Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

#### **Reservations:**

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to walk, no lift, no driver assistance.

#### Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Naugatuck, Middlebury, Southbury and Waterbury

#### Trip Types:

Service to and from non-emergency medical appointments at Waterbury Hospital

or participating medical offices in Waterbury and Middlebury.

#### Service Provider:

Waterbury Hospital

#### Wehsite

www.waterburyhospital.org

## Greater Waterbury Transit District Dial-a-Ride

#### Phone:

203-756-5550

#### Days & Hours of Service:

Thursday 9:00 am to 3:45 pm

#### Fares:

Free if ride available or can pay \$3.50 fare for the ADA Paratransit (if qualified).

#### Who Can Ride?

Aged 60+ and people with disabilities.

#### **Reservations:**

May be made day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott

#### Trip Types:

Non-emergency medical and personal

#### **Service Provider:**

North East Transportation

#### Website:

www.northeastbus.com

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act) and Non-ADA

#### Phone:

203-756-5550

#### Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 am Sunday 9:00 am to 5:15 pm

#### Fares:

\$7.00 round trip.

#### Who Can Ride?

ADA Certified: disability prevents use of public bus service, certification by application and interview.

#### **Reservations:**

May be made day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. Also travels to Southbury and Gaylord Hospital on a more limited schedule Mon-Fri.

#### **Trip Types:**

All types of trips.

#### **Service Provider:**

North East Transportation

#### Website:

## **REDDING**

Heritage Center Van Service

Phone:

203-938-9725

Days & Hours of Service:

Monday - Thursday 9:00 am to 4:30 pm

Fares:

Free

Who Can Ride?

Aged 60+ and people with disabilities.

Reservations:

Reservations necessary.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Bethel, Danbury, Newtown, Redding and Ridgefield

Trip Types:

Non-emergency medical trips take priority

Service Provider:

Town of Redding

Website:

www.townofreddingct.org

## **RIDGEFIELD**

# SweetHART Dial-a-Ride

#### Phone:

203-744-4070, x 3

#### **Days & Hours of Service:**

Monday - Friday 8:45 am to 4:30 pm

#### Fares:

Free

#### Who Can Ride?

Age 64+ must fill out an application and provide driver's license, passport/green card, birth certificate, or government issued ID. Riders with disabilities of any age are permitted upon application.

#### **Reservations:**

Reservations must be at least 24 hours in advance.

Door to door service on request.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Danbury (LIMITED) and Ridgefield

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

**HARTransit** 

#### Website:

www.hartransit.com

# Friends in Service Here (FISH) of Ridgefield

#### Phone:

203-438-8044

#### Days & Hours of Service:

Monday - Friday 6:00 am to 6:00 pm as needed.

#### Fares:

Free to riders

#### Who Can Ride?

Aged 60+ and Ridgefield residents with disabilities.

#### **Reservations:**

Advance reservations required; call at least 24 hours in advance, 203-438-8044.

Private, volunteer's vehicles used, door to door but must be able to get in and out of car.

#### Wheelchair Access?

No, persons with disabilities must be ambulatory.

#### Where Can Riders Travel?

Danbury, Newtown, Norwalk and Ridgefield

#### Trip Types

Non-emergency medical and dental

#### Service Provider:

FISH of Ridgefield

#### **Website**

None

## Rides for Ridgefield

#### Phone:

203-894-7433

#### Days & Hours of Service:

Monday - Friday 10:00 am to 2:00 pm (Pending availability of driver.)

#### Fares:

Call for fare information.

#### Who Can Ride?

Aged 60+ and people with disabilities. Program connects riders to transportation or provides rides if necessary.

#### **Reservations:**

Reservations necessary at least 2 days in advance.

Door to door but must be able to get in and out of car.

#### Wheelchair Access?

Folding equipment usually accepted.

#### Where Can Riders Travel?

Up to the driver.

#### Trip Types:

Non-emergency medical and personal

#### Service Provider:

Rides for Ridgefield, Inc.

#### Website:

www.RidesforRidgefield@RidgefieldCT.o

## SPHERE Town Loop Bus

Phone:

203-241-7474

Days & Hours of Service:

Tuesday & Wednesday 9:00 am to 4:00 pm

Fares:

Free for riders.

Who Can Ride?

Aged 60+ and people with disabilities and their Personal Care Attendants (NOT COMPANIONS).

**Reservations:** 

Ridgefield loop, fixed schedule, no reservations needed.

Wheelchair Access?

Yes

Where Can Riders Travel?

Ridgefield

**Trip Types:** 

Not limited

**Service Provider:** 

SPHERE, Inc. in cooperation with the Town of Ridgefield.

Website:

www.ridgefieldct.org

## **ROXBURY**

# Senior / Disabled Transportation

Phone:

860-210-0201

Days & Hours of Service:

Tuesday - Friday 10:00 am to 3:00 pm (Call for precise schedule).

Fares:

Free for riders.

#### Who Can Ride?

Aged 60+ and people with disabilities.

**Reservations:** 

1 day before.

Curb to curb service.

Wheelchair Access?

Yes

#### Where Can Riders Travel?

Bridgewater, Danbury, Hartford, New Haven, New Milford, Roxbury, Southbury, Waterbury, Washington and Woodbury

**Trip Types:** 

Non-emergency medical, personal and social

(Call for specific days and times).

Service Provider:

Town of Roxbury

Website:

www.roxburyct.com

## WHEELS of Greater New Milford

Phone:

860-354-6012

Days & Hours of Service:

Monday - Thursday 8:00 am to 4:00 pm

Fares:

Donation if rider wishes.

Who Can Ride?

Aged 60+ and ADA Certified.

**Reservations:** 

48 hours in advance.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Danbury, New Haven, New Milford, New Preston, Roxbury, Washington Depot

Trip Types:

Non-emergency medical

Service Provider:

New Milford Senior Citizens

Advisory Board

Website None

## **SALISBURY**

## Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Tuesday and Thursday local 9:00 am to 3:00 pm Friday Torrington

#### (Call for details)

#### Fares:

Adults 18+ \$1.25 Students \$.90 People with disabilities \$.65 Aged 60+ suggested donation \$1.25 Children up to age 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Canaan (Falls Village), North Canaan, Salisbury, Sharon and Torrington

#### Trip Types:

Non-emergency medical and personal\* (Call for specific days and times.)

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

### Geer Dial-a-Ride

#### Phone:

860-824-7067

#### Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm depending on passenger's needs.

#### Fares:

Free but donations are welcome.

#### Who Can Ride?

Aged 18+.

#### **Reservations:**

Call for more details or to schedule a ride.

Door to door service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Canaan (Falls Village), Cornwall, North Canaan, Salisbury and Sharon

#### **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Geer Dial-a-Ride

#### Website:

www.geervillage.org

## Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50.

People with disabilities, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

The Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, Yale-New Haven Hospital, West Farms Mall, St. Raphael's and UCONN Hospital. (These are examples, not a complete list.)

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

Northwestern CT Transit District

#### Website:

## **SHARON**

## Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Tuesday and Thursday local 9:00 am to 3:00 pm Friday Torrington (\*Call for details.)

#### Fares:

Adults 18+ \$1.25 Students \$.90 cents Disabled \$.65 cents Age 60+ suggested donation \$1.25. Children up to 5 FREE.

Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

Available to people of all ages. Anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first served basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Canaan (Falls Village) North Canaan, Salisbury, Sharon and Torrington

#### **Trip Types:**

Non-emergency medical and personal\* (\*Call for specific, scheduled days and times.)

#### Service Provider

Northwestern CT Transit District

#### Website

www.nwcttransit.com

## Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50.

People with disabilities, with Medicare or special state issued card ride for half fare.

Age 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### **Reservations:**

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

The Greater Waterbury area, Hartford Hospital, the Newington VA Hospital, Yale-New Haven Hospital, St. Raphael's, West Farms Mall and UCONN Hospital. (*These are examples only, not a complete list.*)

#### **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

## Geer Dial-a-Ride

Phone:

860-824-7067

Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm

Fares:

Free of charge, donation if rider wishes.

Who Can Ride?

People with disabilities, aged 18+ and seniors aged 60+.

**Reservations:** 

Call for more details 24 hours in advance Non-emergency medical and personal booking.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Canaan, North Canaan (Falls Village), Cornwall, Salisbury and Sharon

Trip Types:

Service Provider:

Geer Dial-a-Ride

Website:

www.geervillage.org

## **SHERMAN**

# Friends in Service Here (FISH) of Sherman

#### Phone:

860-355-4334

#### Days & Hours of Service:

Volunteer organization provides rides as needed, usually Monday - Friday 9:00am to 5:00pm.

#### Fares:

Free to riders

#### Who Can Ride?

Aged 60+ and people with disabilities living in Sherman.

#### **Reservations:**

Monday - Friday 9:00 am to 5:00 pm. At least a 24 hour advance for a reservation.

Curb to curb service.

#### Wheelchair Access?

No wheelchair access. Passengers who have difficulty walking must be accompanied by a caregiver or companion. Passengers who use canes, walkers or wheelchairs must bring them to the van.

#### Where Can Riders Travel?

Bethel, Brookfield, Bridgewater, Danbury, Fairfield, New Milford, Newtown and Sherman. Also specific border towns in New York.

#### **Trip Types:**

Non-emergency medical and legal

#### Service Provider:

FISH of Sherman

#### Website:

None

## WHEELS of Greater New Milford

#### Phone:

860-354-6012

#### Days & Hours of Service:

Monday - Thursday 8:00 am to 4:00 pm

#### Fares:

Donation suggested

#### Who Can Ride?

Aged 60+ or ADA Certified.

#### **Reservations:**

48 hours in advance.

Door to door service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Danbury, New Haven, New Milford, New Preston, Roxbury, Sherman and Washington Depot

#### **Trip Types:**

Non-emergency medical only

#### Service Provider:

New Milford Senior Citizens Advisory Board

#### Website

None

## **SOUTHBURY**

## Senior Center Mini Bus and Dial-a-Ride

#### Phone:

203-262-0652

#### Days & Hours of Service:

IN TOWN Monday - Friday 9:00 am to 3:30 pm. OUT OF TOWN Monday - Friday 9:00 am to 1:00 pm. Appointments must conclude by 2:00 pm.

#### Fares:

\$2 round trip in town, \$3 to Waterbury \$5 to Danbury and New Haven. **Must be** paid by punchcard purchased at senior center.

#### Who Can Ride?

Aged 60+ or people with disabilities.

#### **Reservations:**

Must call between 8:30 am and 10:00 am 2 business days in advance for reservations.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Southbury for non-emergency medical appointments, food shopping, Senior Center.

Danbury Middlebury, New Haven, Waterbury and Woodbury for **Nonemergency Medical Appointments only.** 

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

Town of Southbury

#### Website:

www.southbury-ct.org

# Opticare Eye Care Transportation

#### Phone:

203-574-2020

#### Days of Service:

Tuesday & Thursday, depending on date of surgery.

#### Fares:

Free to Opticare clients undergoing surgery.

#### Who Can Ride?

Southbury Opticare clients.

#### **Reservations:**

When you schedule your appointments for surgery and follow-up.

#### Where Can Riders Travel?

Service provided for clients for day of surgery and the day afterward.

#### **Service Provider:**

Opticare

#### Website:

None

## Greater Waterbury Paratransit Non-ADA

#### Phone:

203-756-5550

#### Days & Hours of Service:

Monday - Friday 9:00 am to 4:30 pm.

#### Fares:

\$7.00 round trip.

#### Who Can Ride?

ADA Certified: disability prevents use of public bus service, certification by application and interview.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance. First come, first serve.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Southbury, Thomaston, Waterbury, Watertown, Wolcott. Also available, trips to Gaylord Hospital. Call NET for more information.

#### Trip Types:

All trip types.

#### **Service Provider:**

North East Transportation

#### Website:

www.northeastbus.com

### Be Well Bus

#### Phone:

203-573-7711

#### Days & Hours of Service:

Monday - Friday 7:00 am to 5:30 pm

#### Fares:

Free, rider can bring an assistant along for the ride without charge.

#### Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

#### Reservations:

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to walk, no lift, no driver assistance.

#### Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### **Trip Types:**

Service to and from non-emergency medical appointments at Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### **Service Provider:**

Waterbury Hospital

#### Website:

www.waterburyhospital.org

## Heritage Village Minibus Who Can Ride? Heritage Village residents only.

#### Phone:

203-264-9644

#### Days & Hours of Service:

Monday - Friday 9:30 am to 2:30 pm, medical;

9:30 am to 2:30 pm, HV activities; 9:00 am to 3:45 pm, shopping.

#### Fares:

One way: Medical \$2 HV activities \$1 Shopping \$2

## Reservations:

Medical and Heritage Village activities, call one week prior.

Shopping call 8:15-8:40 am on the morning of trip.

#### Wheelchair Access?

Yes, for medical trips.

#### Where Can Riders Travel?

Southbury

#### Trip Types:

Medical, Heritage Village activities and personal.

#### Service Provider:

Heritage Village

#### Website:

www.HVowner.info

## **THOMASTON**

#### Senior Mini Bus

#### Phone:

860-483-2579

#### Days & Hours of Service:

Tuesday, 9:30 am to 4:00 pm Wednesday (used to be Dial-A-Ride) 9:30 am to 4:00 pm Thursday, 10:30 am to 5:00 pm

#### Fares:

Free to riders.

#### Who Can Ride?

Aged 55+ or people with disabilities.

#### **Reservations:**

24 hours in advance.

Door to door service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Tuesdays to Torrington and in-town, Wednesdays to Bristol, Plymouth and Terryville

Thursdays to Waterbury, Watertown and in-town

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

Town of Thomaston

#### Website:

www.thomastonct.org

### Be Well Bus

#### Phone:

203-573-7711

#### Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm.

#### Fares:

Free, rider can bring an assistant along for the ride without charge.

#### Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

#### **Reservations:**

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to walk.

#### Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### **Trip Types:**

Service to and from non-emergency medical appointments at Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### **Service Provider:**

Waterbury Hospital

#### Website:

www.waterburyhospital.org

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act) and Non-ADA

#### Phone:

203-756-5550

#### Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 am; Sunday 9:00 am to 5:15 pm.

#### Fares:

\$7.00 round trip.

#### Who Can Ride?

ADA Certified: disability prevents use of public bus service - certification by application and interview.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown, Wolcott. In addition, travels to Southbury and Gaylord Hospital are available on a more limited schedule Monday-Friday.

#### Trip Types:

All trip types.

#### Service Provider:

North East Transportation

#### Website

## **TORRINGTON**

## Rural Transit Dial-a-Ride

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Friday 9:00 am to 3:00 pm, Saturday 9:00 am – 12:00 pm, Sunday church service only am. Special trips offered.

#### Fares:

Adults aged 18+ \$1.25. Students \$.90. People with disabilities \$.65. Aged 60+ suggested donation \$1.25. Children up to age 5 FREE. Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Torrington

#### Trip Types:

Church, non-emergency medical and personal

#### **Service Provider:**

Northwestern CT Transit

#### Website:

www.nwcttransit.com

## Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50

People with a disability, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### Reservations:

First come, first serve basis with 24 hour advance notice. BOOK ASAP.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Out of area towns such as Newington VA, Hartford Hospital, Yale-New Haven Hospital, St. Raphael's Hospital, West Farms Mall, Greater Waterbury area and UCONN. (These are examples only, not a complete list.)

#### **Trip Types:**

Non-emergency medical and personal

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

## **Assisted Medical Transportation Program**

#### Phone:

860-489-2580

#### Days & Hours of Service:

Monday - Friday 8:00 am to 3:00 pm

#### Fares:

\$5.00 Suggested donation round trip.

#### **Serving Residents of:**

Harwinton, Litchfield and Torrington.

Aged 60+. Anyone who has difficulty ambulating, therefore limiting one's ability to drive or in need of a wheelchair lift.

#### **Reservations:**

Based on availability, call as soon as you know.

Door to door. Must have ramp if in a wheelchair.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Charlotte Hungerford, medical and the Winsted VA Clinic.

#### **Trip Types:**

Non-emergency medical

#### **Service Provider:**

City of Torrington Sullivan Sr Center

#### Website:

www.torringtonct.org

#### **Joblinks**

#### Phone:

860-489-2535

#### Days & Hours of Service:

Visit website

#### Fares:

Free bus pass available.

#### Who Can Ride?

General public including individuals transitioning off welfare and other eligible Winsted low-income individuals.

#### **Reservations:**

Client request form is completed by a job developer, case manager, or placement agency and submitted to the Joblinks coordinator.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Torrington, Greater Canaan Area and Winsted

#### Trip Types:

Transportation to jobs in Northwest Connecticut; EXAMPLES: ITW, Beck & Dickinson, Noble Horizons, GEER Hospital.

#### **Service Provider:**

Northwestern CT Transit District

#### Website:

www.nwcttransit.com

## Candystriper\*\*

#### Phone:

860-489-7743

#### Days & Hours of Service:

Hours depend on route:

Litchfield & Winsted Monday - Friday 9:00 am to 3:00 pm Torrington, Monday – Saturday.

#### Fares:

Adults 18+ \$1.25 Students \$.90 cents People with disabilities \$.65 cents. Aged 60+ suggested donation \$1.25. Children up to age 5 FREE. Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability.

#### Who Can Ride?

All ages.

#### **Reservations:**

Bus will travel on deviated, flexible route service meaning the bus will travel 3/4 mile off its local bus route, on request, to pick up riders. For deviated, flexible route service, call 860-489-7433 the day before travel. OTHERWISE, FIXED ROUTE SERVICE.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Litchfield, Torrington, Winsted

#### Trip Types:

Commuter Bus

#### **Service Provider:**

North East Transportation

#### Website:

## WARREN

## Washington Senior Van

Phone:

860-868-0735

Days & Hours of Service:

Monday - Friday anytime, no evenings or weekends.

Fares:

Free to riders.

Who Can Ride?

Aged 60 + or people with disabilities.

**Reservations:** 

24 to 48 hours in advance.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Warren and Washington

Trip Types:

Non-emergency medical and personal

**Service Provider:** 

Town of Washington

Website:

www.washingtonct.org

## Rural Transit Dial-a-Ride

Phone:

866-906-7433 or 860-489-2535

Days & Hours of Service:

Thursdays 9:00 am to 3:00 pm shopping, banking, medical appointments in Litchfield and Torrington.

Fares:

Adults 18+ \$1.25 Students \$.90 cents People with disabilities \$.65 cents. Aged 60+ suggested donation \$1.25. Children up to age 5 FREE. Personal Care Attendants (NOT COMPANIONS) ride free with a passenger with a disability. Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

**Reservations:** 

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Litchfield, Morris and Torrington

Trip Types:

Non-emergency medical and personal special trips Thursday only

Service Provider:

Northwestern CT Transit District

Website:

www.nwcttransit.com

## Inter-Regional

**Phone** 

866-906-7433 or 860-489-2535

Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm.

Fares:

Round trip charge \$12.50

People with disabilities, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

**Reservations:** 

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Out of area towns such as Newington VA, Hartford Hospital, Yale-New Haven Hospital, St. Raphael's Hospital, West Farms Mall, Greater Waterbury area and UCONN. (These are examples only. Not a complete list.)

<u>Trip Types:</u>

Non-emergency medical and personal

Service Provider:

Northwestern CT Transit District

Website:

## **WASHINGTON**

Washington Senior Van

Phone:

860-868-0735

Days & Hours of Service:

Monday - Friday, anytime No evenings or weekends.

Fares:

Free.

Who Can Ride?

Aged 60 + or people with disabilities.

Reservations:

24 to 48 hours in advance.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Washington and Warren

Trip Types:

Non-emergency medical and personal

**Service Provider:** 

Town of Washington

Website:

www.washingtonct.org

WHEELS of Greater New Milford

Phone:

860-354-6012

Days & Hours of Service:

Monday - Thursday 8:00 am to 4:00 pm.

Fares:

Donations requested.

Who Can Ride?

Aged 60+ or ADA Certified.

**Reservations:** 

48 hours in advance.

Curb to curb service.

Wheelchair Access?

Yes.

Where Can Riders Travel?

Danbury, New Haven, New Milford, New Preston, Roxbury, Sherman, Washington Depot and Washington

**Trip Types:** 

Non-emergency medical only.

Service Provider:

New Milford Senior Citizens

Advisory Board

Website:

None

## **WATERBURY**

## City of Waterbury Senior Shuttle

#### Phone:

(203) 346-3810, Ext. 7274 Monday – Friday 9:00am to noon for reservations.

#### Days & Hours of Service:

Monday – Friday 8:00 am to 5:00 pm, Saturday 8:00am to 1:00pm.

#### Fares:

Suggested donation, one way \$2.

#### Who Can Ride?

Waterbury residents Aged 60+. Must present a "Waterbury Senior Shuttle" I.D. Card.

#### **Reservations:**

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Door to door service on request.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Waterbury

#### Trip Types:

Non-emergency medical, personal and social

#### **Service Provider:**

Curtain Transportation
City of Waterbury

#### Website:

www.waterburyct.org

## La Casa Bienvenida/ The Hispanic Coalition

#### Phone:

203-754-6172

#### Days & Hours of Service:

Monday - Friday 8:00 am to 1:00 pm

#### <u>Fares</u>

Free, but donations accepted.

#### Who Can Ride?

Aged 55+ and must be mobile.

#### **Reservations:**

Week in advance.

Door to door service.

#### Wheelchair Access?

Yes, one van

#### Where Can Riders Travel?

Waterbury

#### **Trip Types:**

Non-emergency medical and personal for members of the Hispanic Coalition. Transportation to riders who are not part of the Coalition is limited to medical destinations only.

#### **Service Provider:**

Hispanic Coalition

#### Website:

www.thehispaniccoalition.org

## Mount Olive Senior Center Shuttle

#### Phone:

203-528-3647

#### Days & Hours of Service:

Tuesday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip to senior center \$2. Round trip for other trips \$5.

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act) and Non-ADA

#### Phone:

203-756-5550

#### Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 am; Sunday 9:00 am to 5:15 pm.

#### Fares:

\$7.00 round trip

#### Who Can Ride?

Aged 60+ and people with disabilities.

#### **Reservations:**

48 hours or last minute.

Door to door service.

#### Wheelchair Access?

There are two vans available and one is wheelchair accessible.

#### Where Can Riders Travel?

Waterbury

#### Trip Types:

Destinations in town

#### Service Provider:

Mount Olive AME Senior Center

#### Website:

None

#### Who Can Ride?

ADA Certified: disability prevents use of public bus service, certification by application and interview.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. In addition, travels to Southbury and Gaylord Hospital are available on a more limited schedule Monday – Friday.

#### **Trip Types:**

All trip types

#### Service Provider:

North East Transportation

#### Website:

www.northeastbus.com

## Greater Waterbury Transit District Dial-a-Ride

#### Phone:

203-756-5550

#### Days & Hours of Service:

Monday, Wednesday (and sometimes Friday), 9:00 am to 3:45 pm.

#### Fares

Free if ride available, or can pay \$3.50 fare for the ADA Paratransit (if qualified).

#### Who Can Ride?

Aged 60+ and or people with disabilities.

#### Reservations:

May be made the day before and up to 2 weeks in advance. First come, first serve.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott.

#### **Trip Types:**

Non-emergency medical and personal

#### Service Provider:

North East Transportation

#### Website:

### Be Well Bus

#### Phone:

203-573-7711

#### Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm.

#### Fares:

Free, rider can bring a Personal Care Assistant (NOT COMPANION) along for the ride without charge.

#### Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

#### **Reservations:**

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to walk, no lift, no driver assistance.

#### Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### **Trip Types:**

Service to and from non-emergency medical appointments at Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### Service Provider:

Waterbury Hospital

#### Website:

www.waterburyhospital.org

## **WATERTOWN**

# Falls Ave Senior Center Shuttle Service

#### Phone:

860-945-5250

#### Days & Hours of Service:

Monday - Friday 9:00 am to 3:30 pm

#### Fares:

Suggested donations .50; Rider must pay with a punch card. Purchase 20 rides for \$5.00

#### Who Can Ride?

Aged 60+ and people with disabilities.

#### Reservations:

Call Monday through Thursday between 8:30 am and 12:30 pm; Fridays between 8:30 am and 11:00 am, 1 day in advance.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Oakville, Waterbury and Watertown

#### Trip Types:

Non-emergency medical, personal and shopping.

#### **Service Provider:**

Town of Watertown

#### Website:

www.watertownct.org

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act) and Non-ADA

#### Phone:

203-756-5550

#### Days & Hours of Service:

Monday - Saturday 5:30 am to 12:15 am, Sunday 9:00 am to 5:15 pm.

#### Fares:

\$7 round trip

#### Who Can Ride?

ADA Certified: disability prevents use of public bus service, certification by application and interview.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. In addition, travels to Southbury and Gaylord Hospital are available on a more limited schedule Monday – Friday.

#### **Trip Types:**

All trip types.

#### **Service Provider:**

North East Transportation

#### Website:

## Greater Waterbury Transit District Dial-a-Ride

#### Phone:

203-756-5550

#### Days:

Tuesday 9:00 am to 3:45 pm

#### Fares:

Free if ride available. Or can pay \$3.50 fee for the ADA Paratransit (if qualified).

#### Who Can Ride?

Watertown residents aged 60+ and people with disabilities.

#### **Reservations:**

May be made the day before and up to 2 weeks in advance. First come, first serve.

Curb to curb, door to door upon request service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown, Wolcott

#### **Trip Types:**

Non-emergency medical and personal.

#### Service Provider:

North East Transportation

#### Website:

www.northeastbus.com

#### Be Well Bus

#### Phone:

203-573-7711

#### Days & Hours of Service:

Monday - Friday 6:30 am to 5:30 pm

#### Fares:

Free, rider can bring an assistant along for the ride without charge.

#### Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

#### Reservations:

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

#### Wheelchair Access?

Yes, but must be able to walk, no life, no driver assistance.

#### Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### **Trip Types:**

Service to and from non-emergency medical appointments at Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

#### Service Provider:

Waterbury Hospital

#### Website:

www.waterburyhospital.org

## **WINSTED**

# Winsted Senior Center Van

Phone:

860-379-4252

Days & Hours of Service:

Monday - Friday 8:45 am - 3:00 pm

Fares:

One way \$1.

Who Can Ride?

Aged 55+ and people with disabilities.

**Reservations:** 

24 hours ahead.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Winsted and Winchester

**Trip Types:** 

Non-emergency medical, personal and

social.

**Service Provider:** 

Town of Winchester

Website:

www.townofwinchester.org

## **Express Commuter**

Phone:

860-489-9243

Days & Hours of Service:

Schedules vary by day, available on-line.

Fares:

One way: (Depends on zone, varies)

Seniors \$4.30.

People with disabilities \$2.15. 10-trip, 31-day or monthly pass available.

Who Can Ride?

Anyone

**Reservations:** 

No reservation necessary.

Regular stops.

Wheelchair Access?

No

Where Can Riders Travel?

Hartford

**Trip Types:** 

**Commuter Services** 

**Service Provider:** 

Website:

www.cttransit.com

## Rural Transit Dial-a-Ride

Phone:

866-906-7433 or 860-489-2535

Days & Hours of Service:

Monday, Tuesday, Thursday and-Friday 9:00 am to 3:00 pm.

Fares:

Adults 18+ \$1.25, Students \$.90, People with disabilities \$.65, Aged 60+ suggested donation \$1.25, Children up to age 5 FREE.

Personal Care Attendants (NO COMPANIONS) ride free with a passenger with a disability.

Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

**Reservations:** 

First come, first serve basis with 24 hour advance notice.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Torrington only

Trip Types:

Non-emergency medical and personal

Service Provider:

Northwestern CT Transit District

Website:

## Inter-Regional

#### Phone:

866-906-7433 or 860-489-2535

#### Days & Hours of Service:

Monday - Thursday 9:00 am to 3:00 pm

#### Fares:

Round trip charge \$12.50.

People with disabilities, with Medicare or special state issued card ride for half fare.

Aged 60+ ride free on a suggested donation basis.

#### Who Can Ride?

People of all ages, anyone under 12 must be accompanied by an adult.

#### **Reservations:**

First come, first serve basis with 24 hour advance notice, call 860-489-2535.

Curb to curb service.

#### Wheelchair Access?

Yes

#### Where Can Riders Travel?

Out of area towns such as Newington VA Hospital, Hartford Hospital, Yale-New Haven Hospital, St. Raphael's Hospital, West Farms Mall, Greater Waterbury area and UCONN. (These are examples only. Not a complete list.)

#### **Trip Types:**

Non-emergency medical and other purposes

#### Service Provider:

Northwestern CT Transit District

#### Website:

## **WOLCOTT**

#### **Wolcott Mini Bus**

Phone:

203-879-2078

Days & Hours of Service:

Monday - Friday 8:30 am to 3:30 pm.

Fares:

Free.

Who Can Ride?

Age 62+ and people with disabilities.

**Reservations:** 

24 hours ahead, but, for medical, call as soon as possible.

Curb to curb service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Waterbury, Wolcott and the medical offices on the Straits Turnpike in Middlebury

**Trip Types:** 

Non-emergency medical and personal

**Service Provider:** 

Town of Wolcott

Website:

www.wolcottct.org

#### Be Well Bus

Phone:

203-573-7711

Days & Hours of Service:

Monday- Friday 6:30 am to 5:30 pm

Fares:

Free, rider can bring a Personal Care Assistant (NOT COMPANION) along for the ride without charge.

Who Can Ride?

Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

**Reservations:** 

2 weeks in advance, but will accept 1 week or last minute depending on availability.

Curb to curb service.

Wheelchair Access?

Yes, but must be able to walk

Where Can Riders Travel?

Waterbury Hospital or participating medical offices in Waterbury and Middlebury

Trip Types:

Service to and from non-emergency medical appointments at Waterbury Hospital or participating medical offices in Waterbury and Middlebury.

Service Provider:

Waterbury Hospital

Website:

www.waterburyhospital.org

# Greater Waterbury Paratransit - ADA (Americans with Disabilities Act) and Non-ADA

Phone:

203-756-5550

Days & Hours of Service:

Monday - Saturday 5:15 am to 12:15 am; Sunday 9:00 am to 5:15 pm hours may vary.

Fares:

\$7.00 round trip.

Who Can Ride?

ADA Certified: disability prevents use of public bus service, certification by application and interview.

**Reservations:** 

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott. In addition, travels to Southbury and Gaylord Hospital are available on a more limited schedule Monday-Friday.

<u>Trip Types:</u>

All trip types.

Service Provider:

North East Transportation

Website:

## Greater Waterbury Transit District Dial-a-Ride

Phone:

203-756-5550

Days of Service:

Friday 9:00 am to 3:45 pm

Fares:

Free if ride available. Or can pay \$3.50 for the ADA Paratransit (if qualified).

Who Can Ride?

Aged 60+ and people with disabilities.

**Reservations:** 

May be made the day before and up to 2 weeks in advance.

Curb to curb, door to door upon request service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown and Wolcott.

**Trip Types:** 

Non-emergency medical and personal.

**Service Provider:** 

North East Transportation

Website:

## **WOODBURY**

## Town of Woodbury Senior Bus / Senior Center

Phone:

203-263-2828

Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm.

Fares:

Free, donation if rider wishes.

Who Can Ride?

Aged 60+ and people with disabilities.

Reservations:

Day in advance.

Door to door service.

Wheelchair Access?

Yes

Where Can Riders Travel?

Danbury, Naugatuck, Southbury, Torrington and Woodbury

**Trip Types:** 

Non-emergency medical and shopping

**Service Provider:** 

Town of Woodbury

Website:

www.woodburyseniorcenter.org

# Friends in Service Here (FISH) of Woodbury

Phone:

203-263-4888

Days & Hours of Service:

Monday - Friday 8:00 am to 4:00 pm

Fares:

Free, donation if rider wishes.

Who Can Ride?

Woodbury residents with no transportation.

**Reservations:** 

48 hours in advance.

Door to door service.

Wheelchair Access?

No

Where Can Riders Travel?

Bethlehem, Middlebury, Naugatuck, Southbury, Waterbury Watertown,

Woodbury

**Trip Types:** 

Medical only

Service Provider:

FISH Volunteers

Website:

None